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النوران
NURAN BANK
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CASE STUDY & TESTIMONIAL

Nuran Bank

Enhancing Compliance and Operational Efficiency for Nuran Bank with EMW Upgrade

SITUATION

Nuran Bank, one of Libya's leading financial institutions, relied on Eastnets Messaging Warehouse v3.2 to manage compliance operations. While the solution had been integral to their processes, the bank's growing transaction volumes and evolving operational demands highlighted the need for an upgrade. Performance bottlenecks, including slower processing of messages and events, were beginning to affect operational efficiency.

Additionally, the existing monitoring system faced challenges in handling the increasing complexity of performance tracking and system oversight. Nuran Bank sought to enhance the reliability and scalability of its infrastructure to meet these demands while ensuring uninterrupted service delivery.

TASK

Nuran Bank aimed to upgrade its compliance system to improve the speed and efficiency of message and event processing, strengthen the monitoring framework, and ensure overall system reliability.

The solution needed to support the bank's expanding operations, providing the robustness required for seamless compliance and operational performance in a dynamic financial environment.

ACTION

Nuran Bank implemented the latest version of EMW, introducing targeted upgrades to address performance and monitoring challenges.

The updated system featured enhanced message and event processing capabilities, significantly reducing delays and improving operational speed. Upgraded monitoring functionality ensured faster and more reliable system oversight, providing the tools needed for accurate performance tracking.

These advancements were designed to build on the strengths of the existing solution, ensuring that Nuran Bank could handle increasing volumes and maintain operational stability.

RESULT

The enhanced EMW solution delivered measurable improvements to Nuran Bank's compliance infrastructure. Faster message and event processing streamlined workflows, enabling more efficient operations.

The upgraded monitoring system provided reliable oversight, boosting confidence in system performance and ensuring that any issues were addressed proactively. These changes resulted in greater system stability, allowing Nuran Bank to meet growing demands while maintaining the high standards of service their customers expect.

This transformation reinforced Nuran Bank's ability to deliver reliable and efficient financial services in an evolving market. By optimising their compliance infrastructure, the bank is well-positioned to support future growth and sustain its reputation as a trusted financial institution.



The upgrade to EMW has been transformative for Nuran Bank. It has allowed us to address key challenges in performance and monitoring while ensuring the stability we need to serve our customers effectively. The enhanced message processing and reliable monitoring system have streamlined our operations, allowing us to confidently handle increasing transaction volumes. The transition was seamless, thanks to the expertise and support provided throughout the process. This upgrade has truly reinforced our ability to deliver efficient and reliable financial services in today's dynamic environment.

About

EastNets® is a leading global provider of compliance and payment solutions for the financial services sector. Over the past 35 years, EastNets has established its distinctive expertise developing and implementing standardized and individual solutions for the fight against financial crimes, as well as those for risk management, monitoring, analysis, reporting, and state-of-the-art consultancy and customer support.

EastNets also specializes in end-to-end payment solutions which allow financial institutions to transform payment challenges into opportunities and enable them to operate more efficiently and cost-effectively. Over 750 customers, including some of the largest international financial institutions, rely on EastNets® solutions and professional services, and over 270 corporate and financial institutions rely on EastNets® for outsourced SWIFT® connectivity and compliance software solutions made available as a service through its fully managed service bureaus.

EastNets was awarded the ISO 27001:2013 certification in 2019, for its Information Security Management System (ISMS). ISO 27001:2013 is an information security standard published by the International Organization for Standardization (ISO), the world's largest developer of voluntary international standards.

EastNets® is a global company with regional offices in major cities, supported by an extensive network of global strategic partners.

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