



CASE STUDY & TESTIMONIAL

AIB Arab International Bank

# How AIB cut manual processes and enhanced security with SafeWatch Screening 5

## SITUATION

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AIB, one of Egypt's leading financial institutions, sought to upgrade its compliance capabilities to keep pace with the growing demands of a high-volume operational environment. As compliance tasks like onboarding and screening increased, AIB needed a more responsive system that could handle large data volumes efficiently.

Additionally, AIB identified opportunities to improve efficiency through automation, particularly in updating blacklist versions, which would help reduce manual workload and ensure real-time accuracy. Modern features like RESTful APIs and a more resilient system architecture were also on the list, providing the flexibility and continuity necessary to support AIB's compliance goals and ensure smooth daily operations.

## TASK

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AIB sought a comprehensive solution to enhance its compliance infrastructure. The institution needed a system capable of efficiently managing large data volumes and automating blacklist updates, reducing the need for manual intervention. Integrating advanced features such as RESTful APIs was key to streamlining the onboarding process, while ensuring stability and reliability to maintain uninterrupted operations and regulatory alignment.

## ACTION

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AIB implemented Eastnets' SafeWatch Screening (SWS) 5, going live in March 2023. The system was configured to perform automatic, real-time blacklist updates, ensuring compliance checks were always conducted using the most current data. This eliminated manual intervention and reduced operational risk. Through API and EN Connector integration, AIB enabled seamless communication between SWS and third-party applications, allowing for secure data transfers and real-time connectivity. The inclusion of RESTful APIs helped streamline the onboarding process, allowing for faster customer processing while maintaining compliance with security standards. Security enhancements ensured all connections between SWS and external systems were fully encrypted, safeguarding sensitive data and ensuring regulatory compliance.

## RESULT

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With the implementation of Eastnets SafeWatch Screening 5, AIB now operates a consolidated compliance platform that provides real-time insights and comprehensive control over screening and onboarding. Blacklist updates are fully automated, allowing the bank to use up-to-date data for compliance checks with minimal manual effort. Real-time API integration has improved connectivity and collaboration across departments and external partners, boosting overall operational efficiency. The onboarding process has been significantly streamlined, reducing customer processing time while maintaining strict security and compliance standards. Enhanced security protocols protect sensitive data during transmission, giving AIB greater control over its compliance processes and reducing the risk of breaches or errors.

The system's ability to generate detailed reports, track blacklist update dates, and manage various screening processes from a single interface has not only improved AIB's operational efficiency but has also strengthened its compliance posture, reducing risks across the organization.



Implementing Eastnets' SafeWatch Screening 5 has been a significant upgrade for us. The automation of blacklist updates and real-time connectivity across our systems have greatly improved our compliance processes. The enhanced control over our operations, combined with better security and seamless integration, has made a tangible difference in how we manage our compliance needs. We are pleased with the results and look forward to continued improvements.

## About

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EastNets® is a leading global provider of compliance and payment solutions for the financial services sector. Over the past 35 years, EastNets has established its distinctive expertise developing and implementing standardized and individual solutions for the fight against financial crimes, as well as those for risk management, monitoring, analysis, reporting, and state-of-the-art consultancy and customer support.

EastNets also specializes in end-to-end payment solutions which allow financial institutions to transform payment challenges into opportunities and enable them to operate more efficiently and cost-effectively. Over 750 customers, including some of the largest international financial institutions, rely on EastNets® solutions and professional services, and over 270 corporate and financial institutions rely on EastNets® for outsourced SWIFT connectivity and compliance software solutions made available as a service through its fully managed service bureaus.

EastNets was awarded the ISO 27001:2013 certification in 2019, for its Information Security Management System (ISMS). ISO 27001:2013 is an information security standard published by the International Organization for Standardization (ISO), the world's largest developer of voluntary international standards.

EastNets® is a global company with regional offices in major cities, supported by an extensive network of global strategic partners.

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