

# Eastnets partners with Arab-Jordan Investment Bank (AJIB) to further strengthen transaction detection capabilities and automate key compliance processes

As a leading financial institution recognized across the Middle East and Europe in the use of advanced technology, AJIB continuously strives to improve its operations and customer service levels to meet changing market demands.

Through Eastnets SafeWatch Screening and AML solutions, the bank is able to enhance its systems and controls to improve detection rates, allowing it to focus on more complex issues that require investigation.

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## At a glance

### The customer

Arab-Jordan Investment Bank (AJIB)

### Solution

SafeWatch Screening  
SafeWatch AML Offline  
SWIFT gpi Enabler

### Results

- Enhanced flexibility & responsiveness to regulatory changes.
- Real-time transaction screening capabilities.
- Improved detection accuracy and system reliability.
- Increased visibility across business units and jurisdictions.
- Reduction in compliance related costs.
- Ability to track current and historical transaction data online and offline.
- Improved ability to develop customizable business rules and scenarios.

## About AJIB - A history of excellence

For more than four decades, Arab Jordan Investment Bank (AJIB) has embarked on a journey of excellence and leadership, which has paved the way for the bank

to become one of Jordan's leading investment and commercial institutions. Committed to customer services satisfaction, AJIB provides a range of innovative financial and state-of-the-art products that meet all its clients' needs, whether individuals, SMEs or corporations.

AJIB continuously develops, updates and upgrades its capabilities, providing the latest technologies, best practices and business mechanisms in response to the growing needs of its customers in Jordan and the region.

## Partnering with Eastnets

AJIB partnered with Eastnets to future-proof its operations and further advance its position as a best-in-class financial institution at a time of significant growth and changing market demands. The partnership focused on further improving the bank's transaction monitoring and screening processes which included finding more efficient ways of screening current clients against sanctions lists while managing and escalating risks. The partnership also sought to add to AJIBs capabilities to customize business rules and scenarios, whilst boosting the bank's ability to conduct real-time transaction screening to account for new risks, regulations and bank requirements.

## Solutions and results

**SafeWatch Screening.** Eastnets SafeWatch Screening is a SWIFT-certified product for advanced sanctions and watchlist screening that has been installed in over 360 banks worldwide and granted the SWIFT Alliance Plug-in label for its seamless integration with the SWIFT environment. The solution provides fuzzy matching watchlist screening capabilities for real-time transactions, information batch mode capabilities, and other ad-hoc screening requirements.

Using SafeWatch Screening, AJIB reduces false positives such as matching scores, good guys, violation/business rules, and conducts continuous automated monitoring

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## Solutions and results

of all inbound and outbound customer information and financial messaging, including newly onboarded customers. With the solution's automatic updates, AJIB adheres to new regulations in different jurisdictions even more rapidly. Additionally, with dual control and advanced system workflows, AJIB can quickly and easily escalate events to higher levels of management for special investigations.

**SafeWatch AML.** SafeWatch AML is an AI-driven and relationship analytics solution that creates risk scores and identifies anomalous behaviors, providing financial institutions with a comprehensive tool for AML detection.

By using this solution, AJIB offers an extra layer of security to their customers by tracking current and historical transaction data, whether online or offline, to ensure that every suspicious transaction is detected. Plus, AJIB also deploys SafeWatch AML Offline mode, which observes and analyses historic transactional trends to home in on high-risk behaviors in the present, ensuring greater security for customers both now and in the future. By using SafeWatch AML, AJIB is also turning multiple information streams into a single, clean source of intelligence, with customizable business rules and scenarios to help it adapt even faster to new risks and regulations.

**SWIFT gpi Enabler.** SWIFT gpi Enabler is a comprehensive solution for international payment processing and compliance. The solution is quick to implement and has standardized configurations that seamlessly integrate with back-office applications.

With their deployment of Eastnets' SWIFT gpi Enabler solution, AJIB can handle any SWIFT gpi or universal confirmation scenario, generating real-time or manual payment confirmations before sending them on to SWIFT, ensuring universal confirmation compliance. The solution enables AJIB to efficiently and cost-effectively roll out gpi services and comply with SWIFT Universal Confirmations while ensuring its customers' cross-border payments are processed quickly and transparently. Additionally, the solution allows the bank to further streamline its operations with a single interface for transaction tracking, making it easier to investigate, query, and extract both gpi and non-gpi transactions.



## About Eastnets

Eastnets ensures peace of mind by securing a safer future for everyone. A global provider of compliance and payment solutions for the financial services sector, our experience and expertise help ensure trust at 750 financial institutions across the world, including 11 of the top 50 banks. For more than 35 years, we've worked to keep the world safe and secure from financial crime. We do it by helping our partners manage risk through sanction screening, transactions monitoring, analysis, and reporting, plus state-of-the-art consultancy and customer support.

## About

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Learn more at [www.Eastnets.com](http://www.Eastnets.com)

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